



PERSONAL DATA PROTECTION ACT NOTIFICATION

We Respect and are Committed to Protect Your Personal Data

The Personal Data Protection Act (PDPA) came into effect on 2 July 2014. It protects individual's personal data ("PD") while balancing the need for organisations to collect use or disclose individual's PD for legitimate and reasonable purposes.

We may use your PD for the following purposes:

- Review internal policies and requirements
- Review internal schemes and plans to ensure patient safety and improve the quality of healthcare services
- Train future generations of TCM professionals to ensure continuity of care

We, Eu Yan Sang Integrative Health Pte Ltd, respect and are committed to keep your PD safe by doing the following:

- As far as practicable, use only anonymous data (after removing identifiers) for internal purposes
- Restrict access to PD to only physicians, clinic staff and clinic management staff who are involved in your care
- Ensure that only authorized persons have accessed to your PD, by conducting regular audit checks

When there is a need to refer your case to a third party service provider (including but not limited to laboratory or radiologic providers), we will share your relevant PD with them.

As a responsible company, please be assured that we will do our best to protect your PD as required under PDPA and comply with other relevant regulations, such as the Ethical Code and Ethical Guidelines for TCM Practitioners.

In the event that PDPA permits us to collect, use or disclose your PD without your consent, such permission granted by the law shall continue to apply.

For questions or feedback regarding our personal data protection policies and practices, please contact our Personal Data Protection Officer at:

Eu Yan Sang Integrative Health Pte Ltd

Eu Yan Sang Centre, 21 Tai Seng Drive
Singapore 535223

Email: pdpo-clinic@euyansang.com

Contact Number: 1800 225 1887